



Code of Conduct for Guiding Eyes for the Blind Volunteers

Introduction

Guiding Eyes for the Blind is a non-profit organization dedicated to enriching the lives of the blind and visually impaired by providing them with the assistance to travel safely via the use of professionally trained Guiding Eyes dogs. We provide this service to our clients free of charge and therefore, rely heavily upon the efforts of our many Volunteers to continue our important work.

Guiding Eyes for the Blind asks all Volunteers to adhere to the highest standard of conduct and professionalism so that we may continue to maintain our reputation as the nation's foremost guide dog school and offer our services to those in need.

Code of Conduct

The following Code of Conduct is applicable to all Volunteers:

- I will represent Guiding Eyes for the Blind in a polite and professional manner at all times.
- I will attend any Orientation and Training sessions required for my Volunteer Assignment.
- I will wear the appropriate attire for my Volunteer Assignment.
- I will arrive on time and be reliable for my Volunteer Assignment.
- I will be prepared and ready to work at an acceptable standard, as outlined by my Staff Supervisor.
- I will respect and maintain the confidentiality of all privileged information related to Guiding Eyes, its' staff, students, graduates, volunteers, donors, clients, and dogs to which I am exposed.
- I will treat all Guiding Eyes staff, students, graduates, volunteers, donors, clients and dogs with respect and kindness.
- I understand that any form of harassment will not be tolerated and will result in immediate termination of volunteer assignment.
- I understand that use of social media that is not in line with Guiding Eyes for the Blind's mission and values will not be tolerated and may result in termination of volunteer assignment. Guiding Eyes values being honest and ethical, team-oriented, good communicators, and contributors to a positive community. Posts or comments that are perceived to be disparaging to Guiding Eyes students, graduates, volunteers, donors, staff, or dogs are not consistent with these values and will be handled accordingly.

Signature of Guiding Eyes Volunteer: _____ Date: _____

Print Name _____